

DUTY OF CANDOUR ANNUAL REPORT

ROC Private Clinic and every clinician employed by ROC Private Clinic, is open and honest with patients when something that goes wrong with their treatment or care causes, or has the potential to cause, harm or distress.

We shall tell the patient, apologise, offer appropriate remedy or support and fully explain the effects to the patient.

As part of our responsibilities, we must produce an annual report to provide a summary of the number of times we have trigger duty of Candour within our service.

Name & address of service:	ROC Private Clinic Ltd 45 Queen Anne Street London W1G 9JF	
Date of report:	11/02/2021	
How have you made sure that you (and your staff) understand your responsibilities relating to the duty of candour and have systems in place to respond effectively?	Yes	
How have you done this?	Staff Training, Clinical Governance Meetings, Incident Investigation	
Do you have a Duty of Candour Policy or written duty of candour procedure?	YES	

How many times have you/your service implemented the duty of candour procedure this financial year?	
Type of unexpected or unintended incidents (not relating to the natural course of someone's illness or underlying conditions)	Number of times this has happened (May 2019 - April 2020)
A person died	1
A person incurred permanent lessening of bodily, sensory, motor, physiologic or intellectual functions	0
A person's treatment increased	0
The structure of a person's body changed	0
A person's life expectancy shortened	0
A person's sensory, motor or intellectual functions was impaired for 28 days or more	0
A person experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent them dying	0
A person needing health treatment in order to prevent other injuries as listed above	0
Total	0



LONDON - HARLEY STREET & ABERDEEN

www.rochealthservices.com www.rocprivateclinic.com